



Stay Neighborly

reflects Vrbo's commitment to the benefits that short-term rentals provide to communities, homeowners, and travelers

Through Stay Neighborly, we:

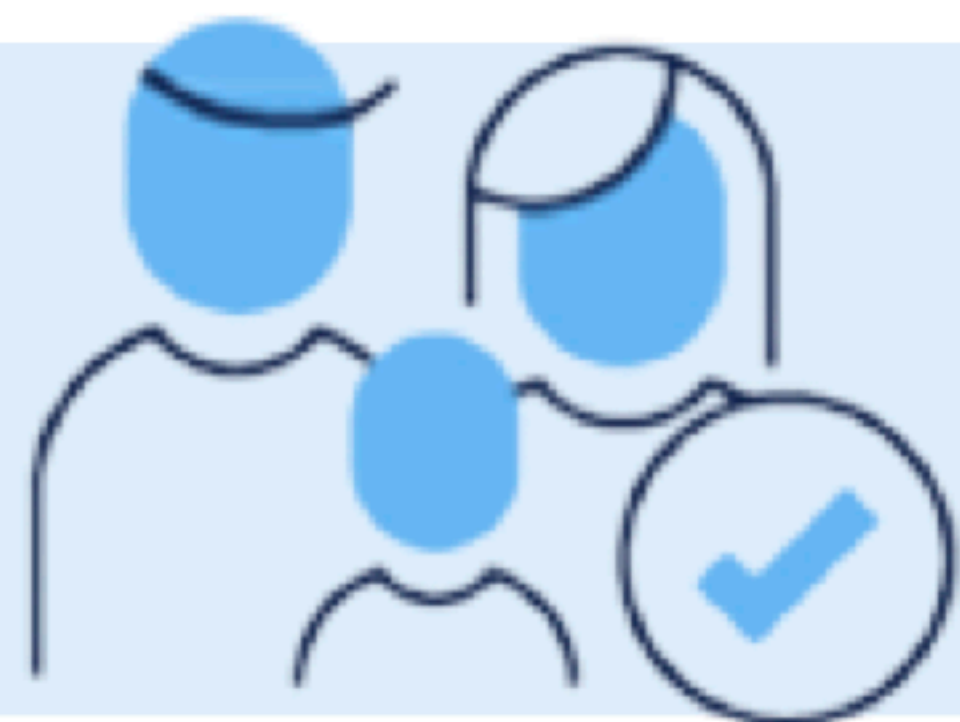
Provide a communication portal to alert Vrbo of any disruptive behavior.



Educate hosts and travelers on a short-term rental's responsibility to its community.



Provide hosts with resources to help raise awareness of local regulations and avoid nuisance complaints.



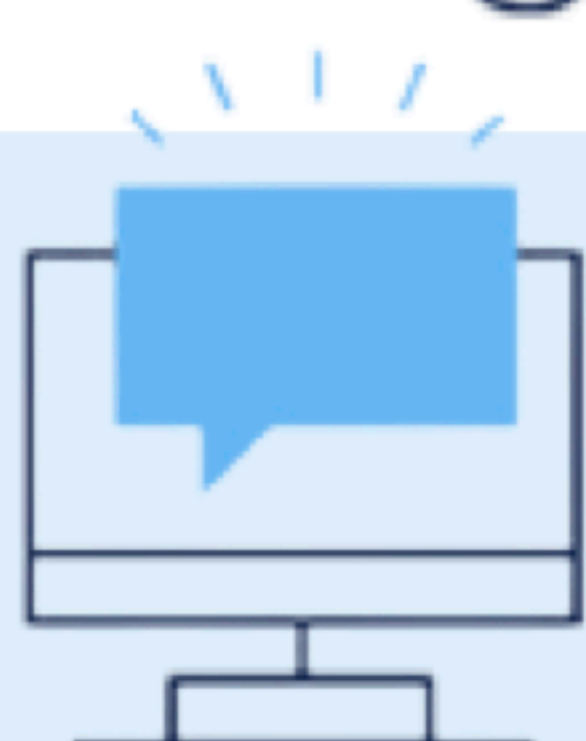
While disturbances at Vrbo short-term rentals are rare, sometimes nuisance complaints arise.



Stay Neighborly provides community members, including local officials, with the tools needed to report any disturbances directly to Vrbo.



Vrbo provides the host educational resources on compliance and emphasizes our no-tolerance policy toward hosts or guests who abuse the right to rent.



If the issue persists, we will remove properties that negatively impact community safety.

Learn more at www.StayNeighborly.com

How To Stay NeighborlyTM

Stay Neighborly is a program intended to preserve the many benefits short-term rentals provide a homeowner and their guests. The responsibility lies with both parties, agreeing to responsible rental practices in accordance with the laws of the local municipality.

Noise, trash, parking, and over-occupancy are the primary nuisances which must be avoided to ensure a short-term rental experience is pleasant for a neighborhood.

Here are some tips for homeowners and travelers on how to Stay Neighborly...



Let your neighbors know you own or manage a short-term rental and provide your contact information to them in case of emergency.



Homeowners



Determine and comply with your local regulations and ordinances.



Ensure you have the correct issued licenses and meet all tax compliance requirements.



Provide your guests a rental agreement that includes local ordinances, including nuisance laws.



Treat the home you are renting and the neighborhood with respect, as if it were your own home.



Read your rental agreement carefully and ask the homeowner if and what local ordinances apply to your stay.



Travelers



Pay special attention to local noise ordinances. If you are too loud, the homeowner may contact you and tell you to keep it down or ask you to leave.



Also be aware of parking and trash disposal requirements.

